IBIS STYLES GRUDZIĄDZ HOTEL STAY REGULATIONS

1. Upon check-in, the guest renting the room is required to present a photo ID to the reception staff. If the guest refuses to present a document enabling the check-in process, the receptionist is obliged to refuse issuing the room key.
2. The guest must personally enter the license plate number of any vehicle left in the hotel parking lot on the registration card.
3. The hotel day runs from 3:00 PM on the day of arrival to 12:00 PM on the following day.
4. The guest renting the room may not transfer the room to other persons, even if the paid-for hotel day has not yet expired.
5. Unregistered persons may stay in the hotel room between the hours of 7:00 AM and 10:00 PM.
6. Children under the age of 13 must remain under the constant care and supervision of adults throughout their stay at the Hotel.

Persons supervising children are liable for their behavior and for any damage to Hotel property or the property of third parties caused by the children under their care.

7. Smoking tobacco products, electronic cigarettes, and innovative tobacco products, as well as the use of any intoxicating substances, is strictly prohibited on Hotel premises, including in all hotel rooms. The ban applies in accordance with the provisions of the Act of 9 November 1995 on the protection of health against the consequences of using tobacco and tobacco products (Journal of Laws of 2024, item 1162, as amended) and the Hotel's internal regulations.

Violation of the ban on smoking cigarettes and tobacco products in a hotel room constitutes the guest's consent to cover the cost of room deodorization in the amount of PLN 500.

8. For fire safety reasons, the use of open flames of any kind in hotel rooms and other premises is prohibited.
9. Quiet hours are in effect at the Hotel from 10:00 PM to 6:00 AM the following day.

During quiet hours, Guests and persons using the Hotel's services are required to conduct themselves in a manner that does not disturb the peace or stay of other persons.

10. Guests are required to behave in an appropriate and courteous manner towards hotel staff and other Guests. Hotel staff may refuse service to a Guest who behaves aggressively or rudely—particularly if they violate the personal integrity of, insult, slander, abuse, or aggressively impose themselves upon others in any way, or if they are not appropriately dressed. 11. The Guest bears full financial and legal liability for any damage to or destruction of hotel furnishings and equipment caused by the Guest or their visitors.
12. The Hotel accepts no liability for the loss, destruction, or theft of valuables left by Guests in hotel rooms. Guests possessing items of significant value—such as cash, jewelry, documents, electronic equipment, or other valuables—are requested to deposit them in the reception safe.

The service of storing valuables in the reception safe is free of charge. The hotel reception operates 24 hours a day, allowing Guests to deposit or retrieve their items at any time.

13. Whenever leaving the room, the Guest should check that the door is properly locked.
14. Personal items left in the room by a departing Guest will be forwarded to an address specified by the Guest at their expense. If no such instruction is received, the Hotel will store the items for three months.
15. In the event of a violation of these regulations, the Hotel may refuse to continue providing services to the person responsible for the violation.

Such a person is required to immediately comply with instructions from hotel staff, settle all outstanding charges for services rendered, pay for any damage or destruction caused, and vacate the hotel premises. 16. The Hotel reserves the right to refuse accommodation to a Guest who has flagrantly violated the regulations during a previous stay.

17. The Hotel accepts pets for an additional fee, in accordance with the price list. Pets must remain under the constant supervision of their owners or be kept in a cage. Owners are liable for any damage or destruction caused.

18. Commencing a stay at the Hotel constitutes acceptance of these regulations by the Guest.